



Privacy Policy

Effective Date: March 1, 2025

Friends In Service Helping (FISH) Emergency Referral Service Program

Website: [www.nvfish.com]

Introduction

Friends in Service Helping Emergency Referral Service Program (FISH) values your privacy and is committed to protecting any personal information collected through our website. This policy explains our data collection, usage, and protection practices.

Information Collection, Use, and Sharing

We are the sole owners of the information collected on this website. We only collect information voluntarily provided by you via email, online forms, or other direct contact. We do not sell or rent your personal information. Information we may collect includes:

- Name, address, phone number, and email address.
- Donation details and payment information (processed securely).
- Volunteering details.
- Any additional information you choose to share with us.

We use your information to respond to inquiries, process donations, recognize donors, and manage volunteer participation. We also use the information to inform you about FISH services, updates, events, and initiatives. Your data is not shared with third parties, except as necessary to fulfill your request (e.g., donation processing, event registration, service fulfillment, or tax filings).

Your Access to and Control Over Information

You have the right to:

- See what data we have about you, if any.
- Correct or update your personal information.
- Opt out of future communications from us.

To exercise these rights, you may contact us via email at info@nvfish.com.



Security Measures

We take precautions to protect your personal information. Sensitive data (such as credit card information) is encrypted and securely transmitted. You can verify this by checking for "https" in the website address or a lock icon in your browser. Additionally, only employees who require access for specific tasks (e.g., donation processing, volunteer coordination) can access personally identifiable information. All data is stored securely.

Cookies

We use "cookies" to improve your experience on our website. Cookies store small amounts of data on your device to recognize returning visitors and streamline navigation. You can disable cookies in your browser settings, but doing so may limit website functionality.

Third-Party Sharing

We do not sell or share your personal information with third parties, except:

- When necessary to process donations or fulfill service requests (e.g., working with payment processors or event registration platforms).
- When legally required, such as in response to a subpoena, other legal processes, or filing taxes.

Links to Other Websites

Our website may contain links to external sites. Please be aware that we are not responsible for the privacy practices of other websites. We encourage users to read the privacy statements of any linked sites they visit.

Surveys & Contests

Occasionally, we may request information via surveys or contests. Participation is voluntary. Information requested may include contact details (e.g., name, shipping address) and demographic information (e.g., age, zip code). Contact information is used to notify winners and award prizes. Survey data helps us improve our services.

Changes to This Policy

We may update this privacy policy periodically. Changes will be posted on this page with an updated effective date. If you believe we are not adhering to this privacy policy, please contact us immediately at info@nvfish.com.